



Press release

Webanywhere releases its response to the Francis Report: An assessment of the role of e-learning in putting patients first.

Webanywhere has produced a white paper in response to the **Francis Report**, that is intended to highlight how e-learning can help meet the recommendations set out by Sir Robert Francis QC. The Francis Report was published in February, to help the healthcare sector to avoid the issues uncovered within **Mid Staffordshire NHS Foundation Trust**. It cited failings in patient care, and a system of secrecy, defensiveness and lack of adequate training. Webanywhere, a provider of e-learning systems for businesses has developed the paper to show healthcare organisations how e-learning can help with the implementation of the report's recommendations.

The paper, [The Francis Report: The Importance Of Transparency In Training](#), considers staff generated content, 360 appraisals, consistency in training and training audits.

Conor Gilligan, Head of Operations at Webanywhere, points out: "Staff generated content allows employees to report back on their experiences and any issues they see in the workplace - which in turn can enrich and add value to training of all staff. Keeping training consistent ensures the 'common set of values' the Francis Report suggested were an essential element of training and education are always present. e-Learning systems allow training to remain consistent across the board - and in particular they help keep track of training. Training audits are much easier with an online learning system, and in particular allow organisations to have an accurate overview of how consistent, effective and well used training systems are."

"We hope that this new white paper will help leaders, business owners and professionals in the healthcare industry. The Francis Report covered many issues that can be addressed with the right training and education - and we believe investing in e-learning in the four areas we've covered will mean organisations will get maximum benefit from training."

Webanywhere has worked with many businesses to build effective e-learning systems that give quantifiable results, in particular University College London Hospitals.

"Having worked with UCLH to provide their Moodle system, we feel e-learning is the perfect way to optimise good training practice."

As an official Moodle and Totara partner, and with 3,500 customers worldwide, Webanywhere has extensive experience in e-learning. Its latest development, the compliance module, allows businesses to accurately track and report on learning and training within their e-learning system.

The full white paper is available for download: [The Francis Report: The Importance Of Transparency In Training.](#)

About Webanywhere

Webanywhere is a global workplace learning provider which is headquartered in the UK and has operations in mainland Europe and North America. We are experts in delivering e-learning solutions which include social, mobile, rapid authoring and blended learning. Partnering with our clients allows us to really impact on their learners performance. As an official Moodle, Totara and Google Partner, we utilise the most advanced solutions for our clients allowing them to maximise ROI. Webanywhere is also a supplier to the UK Government Procurement service.

Webanywhere has over 3,000 clients including: Zara, Safeway Inc, Tottenham Hotspur Football Club, Dominos Pizza, as well as government and non-for profits such as; The NHS Foundation Trust, Wigan Council, The You Trust, Shelter, The British Safety Council and The Medical Protection Society.